



Enterprise-Level Call Center Phone for Growing Enterprises

Issabel TCS-CC800 is one of the best sellers in Call Centers. It has a unique and optimized factor, with clear voice feature.

Take advantage of CC800 series with IssabelPBX phone features, such as: call transfer, auto answer, music on hold, call waiting and more.



Learn more at:

www.issabel.com

TCS-CC800 CALL CENTER PHONE™

Technical Specifications

Physical Features

- 128x64 graphic LCD
- 25 keys including 2 programmable keys
- 6 LEDs: 1* headset light, 2* accounts lights,
- 3*function lights (Answer Key/Ringing/Mute)
- 1 RJ-9 handset port
- 1 RJ-9 headset port
- 2x3.5mm PC headset port
- 2xRJ45 10/100MB Ethernet ports
- Power adapter: AC 100~240V input and DC 5V/1A output

- Power over Ethernet ,IEEE 802.3af, class 0
- Power consumption: 2.5-3.5W
- Net weight: 0.342KG
- Dimension: 162x105x62MM
- Operating humidity: 10~95%
- Storage temperature: up to 60°C

Network Features

- SIP v1 (RFC2543), v2 (RFC3261)
- SIP connection: Proxy mode & Peering Points mode
- IPV6 DNS SRV (RFC3263);
- SRTP voice encryption(RFC3711)
- Redundant server support
- NAT Traversal: STUN mode
- DTMF: In-Band, RFC2833, SIP Info, Auto
- HTTP/HTTPS Web Management

- IP Assignment: Static/DHCP/PPPoE
- Bridge/Router mode for PC port
- TFTP/DHCP/PPPoE client
- Telnet/HTTP/HTTPS server
- DNS client, NAT/DHCP server
- Layer 3 ToS, DSCP

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Features

PHONE FEATURES

- 2 SIP accounts, Hotline
- Call hold, Call waiting, Call forward, Call return
- Call transfer (blind/busy ask)
- Caller ID display, Redial, Mute, DND
- Auto-answer, 3-way conferencing
- Speed dial, SMS, Voicemail
- Message Waiting Indication LED
- Tone scheme, Volume control
- Soft keys programmable
- Direct IP call without SIP proxy
- Ring tone selection/import/delete
- Phonebook (local up to 1000 entries)
- Black list, Hand-free indicator.
- Support switching SIP server & 2nd server
- Call history: dialed/received/missed (100-entries); One-key back (C)
- Multi-Language (2aB/abc/ABC/123)

KEY FEATURES

- One key enable or disable accounts register function.
- One key enable or disable auto-answer function.
- One key change the ringing type.
- Multi-language, e.g. Chinese, English, Russian, French etc .
- Two SIP accounts and support three-way conference, SMS.
- 2xLAN, PoE, RJ9Headset.
- 5 programmable keys.
- USB port for external unit charging.
- XML/LDA, BLF/BLA
- Auto-provision, HTTP/TFTP/FTP, TR069

Advanced Features

- XML Phone Book search and input & output
- Enterprise phone book(800 entries)
- LDAP phone book
- Functions customizable keys



IP PBX System Integration

- **Busy lamp field (BLF), BLF list**
- Bridged line appearance (BLA)
- **DND & Forward synchronization**
- Intercom, Paging, Music on hold
- **Call pickup, Dial Plan, Call recording**
- Anonymous call, Anonymous call rejection
- **Network conference, Distinctive ringtone**

Security

- **802.1x, VLAN QoS (802.1pq), SRTP**
- Transport Layer Security (TLS)
- **Digest authentication using MD5/MD5-sess**
- Secure configuration file via AES encryption
- **Encryption for configuration file**
- Phone lock for personal privacy protection
- **Admin/User 2-level configuration mode, LLDP, CDP**

Codes and Voice Features

- Wideband Codec: G.722
- **Narrowband codec: G.711µ/A, G.723.1**
- G.726, G.729AB, iLBC
- **VAD, CNG, AEC, AGC. Full-duplex,**



Issabel IP Phones Series™

Why buy Issabel Phones?

Issabel releases a new generation of IP phones for the modern office environment, delivering new experiences and work efficiency.

Where and How to buy Issabel's IP Phones?

You can go to:

- <http://experienciasip.com>
- <http://issabel.com>

Contact any of our resellers or email us at:

- sales@issabel.com

For any Support Request

Go to:

- <http://issabel.com/support>

or email us at:

- support@issabel.com

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